

## Problem-Oriented Policing: The SARA Model

*Problem-Oriented Policing: The SARA Model*, an eLearning course, provides learners with a basic awareness and understanding of the fundamental principles of a common approach used by many community policing agencies to identify and solve repeat crime and community problems. The SARA model allows agencies to scan through multiple data sources, conduct a thorough analysis of a problem through the lens of the crime triangle, formulate a response, and continuously assess the impact of the response to the problem.

Describing the four steps of the SARA model (scanning, analysis, response, and assessment) in sequence, the modules also help learners identify when to move from one phase to the next. Correctly identifying the real problem in a community is a critical step in making a lasting impact on neighborhood crime and disorder. Learners explore the importance of assessment, types of evaluations, and nontraditional measures for determining effectiveness. Finally, the course outlines considerations for implementing Problem-Oriented Policing within an agency.



### Learning Hours:

4 hours

### Target Audience:

Law enforcement, criminal justice professionals, and other community stakeholders.

### Completion Standards:

Certificate of Completion awarded based on assigned learning hours and minimum 80% score on post course assessment.

Portal course sessions are active Jan. 1 – Dec. 31 of each year and course content must be completed by December 31 to earn your certificate.

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## Learning Objectives

- *Differentiate between the terms Problem Solving and Problem-Oriented Policing*
- *Identify the goal of Problem-Oriented Policing*
- *Describe the four steps of the SARA model*
- *Differentiate between incidents and problems*
- *Describe the variety of sources from which a problem could be identified*
- *Identify factors that assist with prioritizing and selecting crime problems to solve*
- *Explain the importance of stakeholders in the problem-solving process*
- *Explain the importance of the analysis step of the SARA model*
- *Explain the importance of third parties in relation to the crime triangle*
- *Identify resources to assist with solving problems*
- *Explain the factors that indicate the need to move from the analysis phase to the response phase of SARA model*
- *Identify the four different parts, in sequence, of the response phase of the SARA model*
- *Describe the variety of factors that are considered prior to planning or implementing a response*
- *Describe the importance of timetables and action plans in the response phase*
- *Identify ways of debriefing during and after the implementation of a response*
- *Describe the role of assessment in the context of the SARA model and the problem-solving process*
- *Consider the implementation of Problem-Oriented Policing in their own agency*

### Cooperative Partners:

This tuition-free online training was developed by the National Center for Policing Innovation, formerly known as VCPI, and funded by the U.S. Department of Justice, Office of Community Oriented Policing Services (COPS).

Visit the **COPS Portal** and get started in under 5 minutes!



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